

The Center of Excellence in Operational Intelligence (CEOI)



What Is It?

Our Center of Excellence in Operational Intelligence is comprised of a team of experienced experts who work in close collaboration with member clients to make their data talk, and to extract its hidden value.

Benefits far beyond the IT Department

Did you know that every little IT incident has consequences for your organization? The scale varies according to the scope of the failure, but such consequences can include:

- > Missed sales opportunities;
- > Lost productivity;
- > Client dissatisfaction;
- > Lost data.

PUT YOUR DATA TO WORK! ALITHYA'S CENTER OF EXCELLENCE PROVIDES COMPREHENSIVE VISIBILITY OF YOUR IT OPERATIONS.

Optimize IT management by joining our Center of Excellence in Operational Intelligence.

Accrued IT Visibility

Leverage our expertise in integration to connect all of your systems together in order to obtain a holistic operational overview.

Reduced Resolution Time

Quickly identify a problem, discover its source, and return to normalcy quicker than ever.

Improve Incident Management

Harness the power of machine learning and preemptively set your plan of action in motion, or avoid incidents altogether.

Our CEOI experts offer a free workshop to evaluate your hidden data!

We'll work with you to uncover unsuspected anomalies that can have potentially significant consequences on your operations. The exercise will provide you with a personalized improvement plan for one of your systems.

**CONTACT SALES@ALITHYA.COM TODAY TO TAKE
ADVANTAGE OF A FREE EVALUATION**

Why join our Center of Excellence?



CUSTOMIZED CONTROL PANEL

Obtain reports developed 100% for your needs, providing a holistic view of what's going on in your systems. The quantity of currently inaccessible data and the information that it can provide about your organizational operations is unimaginable.



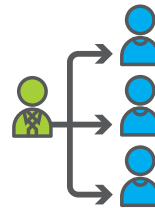
RISK MITIGATION

In addressing the complex projects of our clients, we have acquired invaluable experience that is continuously being enriched. Working with our Center of Excellence will help alleviate stress on your resources and, as a member client, you will benefit from a collaborative development process that positions risk on our side, rather than yours.



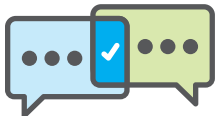
AGILE DEVELOPMENT

With more than 20 years of notable success in systems integration, our teams use the Agile methodology to ensure developmental flexibility and a working capacity adapted to your short, medium, and long-term needs.



UNPARALLELED EXPERTISE

You will benefit from the professionalism, accessibility, and collaborative spirit of our team of multidisciplinary experts, who have established a long track record of dedication to the success of our clients.



DIRECT ACCESS TO AN EXPERT

A dedicated expert will conduct regular visits, exchange ideas with your team, analyze your needs, and make suggestions and recommendations. A trusted ally to provide clarity on the road to making the right choices.



24/7 SUPPORT

With an operational support team at your service 24 hours a day, 7 days a week, our experts will help you resolve any incident that occurs in your systems.

Contact Us

ALITHYA GROUP INC. IS A LEADER IN STRATEGY AND DIGITAL TRANSFORMATION IN NORTH AMERICA.

Founded in 1992, the Company counts on 2,000 professionals in Canada, the United States and Europe. Alithya's integrated offering is based on four pillars of expertise: strategy services, application services, enterprise solutions and data and analytics. Alithya deploys solutions, services, and skillsets to craft tools tailored to its clients' unique business needs in the Financial Services, Manufacturing, Energy, Telecommunications, Transportation and Logistics, Professional Services, Healthcare, and Government sectors.

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