

Dynamics 365 Field Service Zero2Ready

Benefits

- > Deploy Dynamics 365 Field Service quickly and remotely
- > Get real time visibility to your customers, your revenue forecast and service operations
- > Leverage best-in-class Microsoft technology
- > Reduce your risk with a fixed cost package
- > Work with a trusted partner

Get your field service solution up and running in less than 30 days with our fixed-cost deployment.

Every disaster whether it's a financial crisis, health crisis or natural disaster - contains its share of human and organizational challenges. For many, regardless of these challenges, business is not stopping. **More than ever, knowing your service revenue, your customers and revenue forecast is critical.**

Now is the time to invest in your business and your customer insights, but how do you do that responsibly? We are here to help you and your executive team by taking the fear and uncertainty out of a new initiative. Minimize your risk with a fixed cost package developed with the knowledge gained from over 1,500 Dynamics 365 deployments. Go live in less than a month with our **Microsoft Dynamics 365 Field Service Zero2Ready** deployment package.

CUSTOMER STORY: Laitram Machinery

For field service management, Laitram Machinery had very limited functionality within their homegrown CRM and limited visibility into their field service staff activity or what equipment they were working on. Read their story to see why they choose Dynamics 365 Field Service and partnered with Alithya.

[Read the Laitram story](#)



Address Current Business Challenges

Many of our customers are facing these challenges. If you can relate to the following, the **Dynamics 365 Field Service Zero2Ready** package was created specifically for your business.

- > Manual service scheduling
- > Our team is not equipped to work remotely
- > Our team is not equipped to deliver "zero contact" service
- > Our systems are not accessible remotely or via mobile
- > We need visibility into field service operations and renewal opportunities
- > We need to manage operational cost by automating processes
- > We need access to connected customer, contact, order and opportunity information

Dynamics 365 Field Service Zero2Ready Package Details

Here's what the deployment package entails:

- > Rapid deployment of Dynamics 365 Field Service
- > Deploy Dynamics 365 CE (Customer Engagement) to build a foundation of customer data
- > Gain the ability to schedule field service work orders
- > Achieve visibility to the fundamentals of "who", "what", "where", and "when" of your field service team
- > Limited to one team; 50 field technicians or less
- > Limited time* **fixed price offer of \$50,000 USD**
- > **Deployment time-frame 14-28 days** based on your schedule
- > Easily add systems integration, inventory management, or warranty managements

Companies Who Trust Alithya



About Alithya

Alithya is a leading strategy and digital technology company, with over 2,000 highly skilled professionals delivering solutions across Canada, the US and Europe. Alithya's Microsoft practice covers a wide array of capabilities, including Dynamics, Azure, business analytics, digital solutions, advanced analytics, application development and architecture. Focused on business outcomes, our combined companies have delivered Microsoft solutions to over 1,500 clients. Alithya's global offering is to deliver strategy and digital technology services in addition to implementing ERP, CRM and integrated solutions.

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